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Past Performance Evaluation

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D-U-N-S 60-273-7041 Ricciardi Technologies, Inc

Attention: Mr. Michael A. Ricciardi

SUMMARY

D-U-N-S: 60-273-7041
Ricciardi Technologies, Inc

10560 Main St Ste 310
Fairfax, VA 22030
Telephone Number: 703 293-9662
Chief Executive: Michael Ricciardi, Pres

Management Control: 1988
Sales: \$2,610,091
Net Worth: \$324,203
Employs:
SIC: 7373
Computer Software Development

PERFORMANCE SUMMARY

As of 11/2/00

A total of 10 customers rated Ricciardi Technologies, Inc

	Rating
Overall Rating	1.10
(Overall satisfaction with supplier performance)	
Timeliness -- Delivery or Performance	1.10
(Delivery of product or performance of service in promised time periods)	
Problem Responsiveness	1.10
(Responsiveness to any product or service problem)	
Quality of Purchased Product or Service	1.10
(Level of quality of purchased product or service)	
Total Cost	1.11
(Promised total cost of product or service versus any additional incurred costs)	
Technical	1.10
(Level of ongoing service to support or enhance purchased products or services)	
Delivery -- Quantities	1.10
(Actual quantity delivered versus quantity ordered)	
Attitude of Supplier Personnel	1.10
(Attitude of supplier personnel about supplier and toward customers)	

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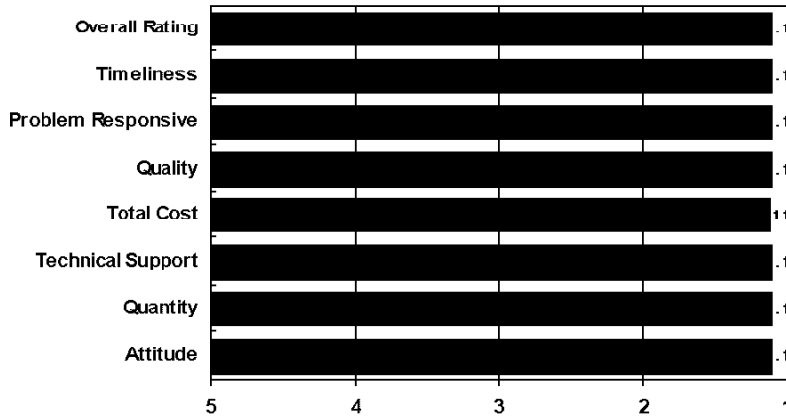


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RATING SCALE	
0	N/A
1	Outstanding
2	Very Good
3	Satisfactory
4	Marginal
5	Unsatisfactory

Individual Supplier Ratings

Experience	Timeliness	Problem Responsive	Quality	Total Cost	Technical Support	Quantity	Attitude
Dec-00	1	1	1	1	1	1	1

SIC/LOB: 7371 Custom Computer Programming
4

Date of Last Purchase: 12/1/00

High Purchase: 0
Title of Contact: Director of NSSN Programs

Dec-00	1	1	1	1	1	1	1
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SIC/LOB: 7371 Custom Computer Programming
4

Date of Last Purchase: 12/1/00

High Purchase: 0
Title of Contact: Director of NSSN Program

Dec-00	1	1	1	0	1	1	1
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SIC/LOB: 9711 National Security
1

Date of Last Purchase: 11/1/00

High Purchase: 0
Title of Contact: Senior Svstems Engineer

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Nov-00	1	1	1	1	1	1	1
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SIC/LOB: 8742 Business Management

High Purchase: 0

4 Date of Last Purchase: 11/1/00

Title of Contact: Senior Svstems Engineer

Nov-00	1	1	1	1	1	1	1
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SIC/LOB: 1731 Electrical Contractor, Radio/Television Repair

High Purchase: 130000

4 Date of Last Purchase: 11/1/00

Title of Contact: Business Operations Manager

Nov-00	2	2	2	1	2	2	2
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SIC/LOB: 8742 Business Management

High Purchase: 0

1 Date of Last Purchase: 11/1/00

Title of Contact: Manager of Space Hardware Deve

Nov-00	1	1	1	1	1	1	1
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SIC/LOB: 9999

High Purchase: 2.1

3 Date of Last Purchase: 11/1/00

Title of Contact: Svstems Engineer

Oct-00	1	1	1	1	1	1	1
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SIC/LOB: 9999

High Purchase:

0 Date of Last Purchase:

Title of Contact: Engineer

Oct-00	1	1	1	2	1	1	1
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SIC/LOB: 4581 Air Transportation Service

High Purchase: 4000

7 Date of Last Purchase: 2/1/00

Title of Contact: Vice President of Marketing

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Oct-00	1	1	1	1	1	1	1
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SIC/LOB: 8742 Business Management
6

Date of Last Purchase: 10/1/00

High Purchase: 0

Title of Contact: Manager of Maritime Svstems

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